

POSITION DESCRIPTION

Position Title - Accredited Mental Health Social Worker or Social Worker

Position Purpose The overall purpose of the Social Worker role is to undertake a variety of clinical and non-clinical support tasks to assist clients to achieve their supporting needs with high quality service standards.			
Division:	QLD	Reports to	Practice Manager
Internal Relationships:	Therapists, Administration	External Relationships	Customers and other stakeholders
Delegation of Authority		Category	Therapy
Employment Contract	Flexible options	Award	Industry Awards

Organisation

LWWHC's Mission	LWWHC's mission is to assist people in need to better manage their issues and worries in a culturally appropriate way through counselling and allied health collaboration model so that they increase the ability of resilience and maintain physical and psychological health wherever they live.
LWWHC Intro	<p>LWWHC is a growing clinic with professional, customer-centric, collaborative focus. Our vision is to build a better and stronger mental health resilient community by effectively supporting people with mental health issues and practically training mental health clinicians. Our goal is to assist people in need to better manage their issues and worries in a culturally appropriate way through counselling and allied health collaboration model so that they increase the ability of resilience and maintain physical and psychological health wherever they live.</p> <p>Our work environment includes:</p> <ul style="list-style-type: none"> Modern A grade office setting On site free parking Complimentary drinks and kitchen usage 24/7 office access On site Cafe and Gym nearby GP clinics and shopping centres Close to public transport Work-from-home options Career growth opportunities On-the-job training Flexible working hours Safe work environment Supportive workplace culture

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Key Function	Key Accountabilities, Responsibilities & Deliverables
Service Provision	<ul style="list-style-type: none"> • NDIS Support Coordination/ Recovery Coach: provide care and practical support to eligible individuals with an NDIS Plan to strengthen their abilities to coordinate and implement supports and participate more fully in the community. • Counselling Service: assist in the development, delivery and evaluation of high-quality therapeutic services and maintain respectful and compassionate relationships with program participants. • Case management: providing clinical supervision to less experienced clinicians or mental health support workers, including maintaining clinical standards and supporting clinical governance • Support children and adult’s inclusion and participation in the communities that they choose. • Provide services and supports in collaboration with others. • Ensure that positive and productive relationships exist between LWWHC, the local community, and families. • Demonstrate an understanding and ability to provide services and supports within the parameters of the funding available. • Participate in regular professional development opportunities to keep up with current developments • Fulfill administrative requirements such as data collection and record keeping • When assigned, supervise and train assistants, volunteers and students, ensuring the maintenance of professional, clinical, ethical, and safety standards • Ensure compliance with our duty of care to clients (Code of Conduct). • Ensure services meet quality service standards, and contract agreements.
People Leadership	<ul style="list-style-type: none"> • Contribute to maintaining an effective team. • Actively support the clinical and professional development of peers. • Attend and participate in meetings, reviews and committees as required whilst seeking guidance and feedback from others for work performed.
Workplace Health & Safety	<ul style="list-style-type: none"> • Responsible for ensuring that LWWHC complies with its legal requirements and strives for best practice in the provision of a safe workplace for all. • Work within the policies and procedures of the organisation particularly those promoting a safe working environment (including WH&S procedures),

SELECTION CRITERIA

Qualifications & Knowledge/Experience	<ul style="list-style-type: none"> • Bachelor degree or above in Social Work
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Technical Competencies	<ol style="list-style-type: none">1. Demonstrated NDIS knowledge and ability to provide individualised practical support to clients and their families/carers in accordance with the client’s NDIS goals.2. Demonstrated skills and ability in engaging and working with clients with a disability, family members and service providers from diverse demographic and professional background.3. Demonstrated ability to apply therapeutic interventions, assessment tools and group facilitating.4. Excellent high level communication skills including verbal, written and interpersonal.5. Demonstrated knowledge of cultural awareness and understanding of working with differences in culture and identity.6. Sound computer skills and experience with Microsoft Office and management software.
Licenses & Accreditations	<ul style="list-style-type: none">• Current Blue Card (Working with Children) and NDIS Worker Card• Professional association AASW membership with Professional Indemnity Insurance (preferred)• Sound skills in general computer literacy and modern technology tools• Have a current valid drivers’ license and access to a registered roadworthy vehicle (preferred)

Authorisation:

This Position Description has been reviewed and approved by the Director