

LWWHC Clients – Most Common Questions & Answers

Q1. Where is your clinic?

A1. Main clinic is based in Stretton next to Sunnybank Hills, Brisbane, Queensland, Australia.

Q2. Do you have wheelchair access?

A2. Yes, we have parking, ramp, lift and stairs for easy access.

Q3. Do you have toilets?

A3. Yes, we have toilets to cater for everyone next to our clinic.

Q4. How much notice do you need to make an appointment?

A4. Depending on the service we have last minute 24-48 hours to 1-2 weeks availability. Availability depends on information provided and clinician's booked schedule.

Q5. How much are the services?

A5. It is best to call to check current pricing. All pricing is available on our website and in line with the NDIS and Government price guidelines.

Q6. Do you have bulk-billing?

A6. Yes and No. To cater for hardship clients we offer two bulk-billing client slots each month. Please phone to check capacity for this.

Q7. What age do you have capacity for?

A7. From age 5 and upwards.

Q8. What size rooms and facilities do you have?

A8. We have 4 rooms that can cater from 1 up to 10 in a group at a time. We have a waiting area, kitchen and nearby cafe's, gym, GP's and other professional businesses. There is Sunnybank Hills shopping centre within 5 minutes of the clinic.

Q9. Do you have a Support Coordinator?

A9. Yes, we have Support Coordination up to level 3

Q10. Can your clinician's travel to me?

A10. Yes, we can travel up to 1 hour from the clinic and incurs a travel fee. This can be included as part of the service agreement.

For more information or schedule an appointment phone 1300 889 609, email info@lwwclinic.com or use our website www.lwwclinic.com